

## **Cover Sheet Learning Disability Programme Board Papers**

**Report to**  
**Learning Disability Programme Board**

**Date of meeting**  
19 November 2013

**Attachment number**  
LDPB (13)36

**Title of paper**  
Winterbourne View Joint Improvement Programme Update

**Summary**  
This paper tells you about some of the main things that the Joint Improvement Programme has been doing since the last Learning Disability Partnership Board meeting.

**Action required / recommendation**  
FOR INFORMATION AND DISCUSSION

LDPB members are asked to:  
- note the content of paper and ask any questions you have about it

## Learning Disability Programme Board

November 2013

### Winterbourne View Joint Improvement Programme update

This is to tell you about some of the main things that the Joint Improvement Programme has been doing since the last Learning Disability Partnership Board meeting.

#### We have asked local areas about what change is happening

The people in local areas we spoke to are: Local Councils, Clinical Commissioning Groups and Health and Wellbeing Boards



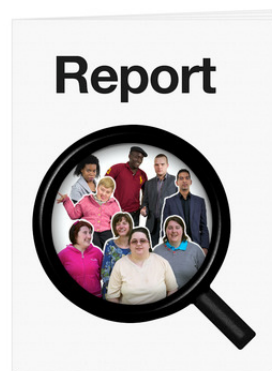
The Joint Improvement Programme (JIP) sent a big questionnaire to all local areas.

The questionnaire asked local areas to check whether they are doing the things in the Winterbourne View Concordat.



We asked about things like:

- How are different organisations working together to pay for services?
- Are people who are in hospitals like Winterbourne View getting reviews to check if they should be there? Do they have plans to move out of hospital?
- Do you understand the people who may need services in your area?



We published a report so that people can see what local areas told us.

This was a big piece of work but it has helped us to know what is going well and what things need to be better.



These are some of the things we need to do more work on:

- Making sure services and support are bought and set up across health and social care
- Being clear about who the programme is about
- More work with people who use services and their families
- More advocacy for people
- Making sure things like the Mental Capacity Act are understood



This information has helped the Joint Improvement Programme to work out the big things they need to do.

It also means they can check back with local areas and see if change is happening.



These are some of the things we will be doing:

- We will work with local areas who have asked for help with certain things.
- We will do some very indepth or “deep dive” work with local areas which need more help.
- We will work to get together information and good practice, and make new guides that will help local areas.
- We have set up an Enhanced Quality Assurance Process (EQAP) to look at the quality of care that people are getting (this means the safety and the effectiveness of the care and how it makes them feel).



- We are working with the people who set up and run services to make sure that people with learning disabilities have good services in their local community.

## The Enhanced Quality Assurance Process



This is a one year project.

It is run by:

- NHS England
- Association of Directors of Adult Social Services (ADASS)
- Local Government Association (LGA)
- Care Quality Commission (CQC).

It is part of the Joint Improvement Programme.



This project will look at the care that former Winterbourne View residents are getting and make sure it is good support.

It will also look at some of the reviews that have happened to get people out of places like Winterbourne View and make sure they are good quality.

## Our engagement work



We have a new engagement adviser in the team. She is called Angela.

Angela will be leading the Joint Improvement Programme's work on working with people with learning disabilities and autism and their families.



A new engagement strategy group has been set up. This group will make sure people are involved in all parts of the programme. Their first meeting is on 15<sup>th</sup> November.



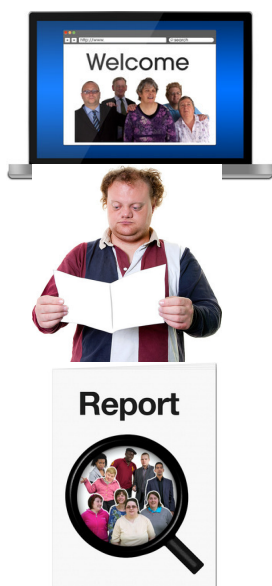
This group will work with the Joint Improvement Board.

## Improving how we tell people about the Programme



We want to get much better at letting people know what work we are doing.

We now have a communication adviser in the team who is helping us to do this.



These are some of the things we have done already:

- We have changed the website so that it is much easier to use.
- We are giving monthly updates to Health and Wellbeing Boards through a newsletter that goes out to them.
- We used the stocktake report to reach lots of people and tell them about the work of the Joint Improvement Programme.